

Apple Pay | FAQ

What is Apple Pay?

Apple Pay offers an easy, secure and private way to pay on iPhone, iPad, Apple Watch and Mac. Collabria credit cards can be used with Apple Pay to pay on the go at merchants who accept contactless payments, in participating apps and on the web. Apple Pay will provide real-time notifications and details for your purchases when you use Apple Pay on iPhone or iPad.

Which cards and devices can use Apple Pay?

All Collabria credit cards are available for use with Apple Pay.

To use Apple Pay in-store, you must have an iPhone 6 or later or an Apple Watch that is paired with an iPhone 5 or later. To use Apple Pay for in-app payments, you must have an Apple Watch, iPhone SE, iPhone 6 or later, or iPad Pro, iPad Air 2 or iPad mini 3 or later. You can also use Apple Pay on the web on supported iPhones, iPads or Macs.

C. Where can I use Apple Pay?

You can use Apple Pay to make payments:

- + In stores with supported devices wherever contactless payments are accepted, within apps and on the web in Safari
- + In participating merchant apps
- + On the web with supported devices

Look for one of these symbols at checkout:



How can I add my Collabria credit card to Apple Pay?

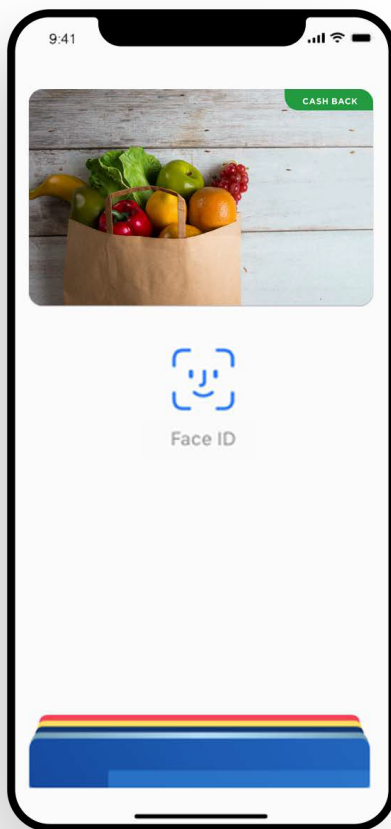
You can add a credit card directly to the Wallet app. Just open the app, select the plus sign and follow the on-screen instructions. You can also add your Collabria credit card through your iTunes® account.

For additional information on adding your card, please review this [Apple Pay page](#) which includes videos and instructions.

Please note that you must accept the Collabria Terms of Use for Apple Pay each time you add a Collabria credit card to Apple Pay and that you are subject to Apple's terms and conditions.

If I receive a replacement Collabria credit card, do I need to update my card information with Apple Pay?

The Device Account Number is connected to the card number automatically. However, if the cardholder's device is not working once they receive a replacement card, we suggest you add the new card to your Apple device.



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Why is the image being displayed not the same as my physical card?

Several Collabria cards share the same grouping range with Visa and Mastercard. When different card products share the same grouping range, only one card image can be used per range. That means the card image that a member sees in their Apple wallet may not match the physical card in their wallet.

Please review the table below. It displays which products share the same grouping range with Visa and Mastercard (and share one card image) and which products do not have a shared range with Visa and Mastercard (and have a digital image that matches the physical card):

Visa		Mastercard	
Cash Back	Share same card image	Cash Back	Share same card image
Student		Student	
Classic		Classic	
Centra Gold	Share same card image	Centra Gold	Share same card image
Travel Rewards		Travel Rewards	
FlexRate		FlexRate	
Infinite	Individual card image	World	Individual card image
US Dollar	Individual card image	US Dollar	Individual card image
No Fee Cash Back Business	Individual card image	No Fee Cash Back Business	Share same card image
Low Rate Business	Individual card image	Low Rate Business	
Infinite Business	Individual card image	Platinum Business	Individual card image

